

# **Investor Relations and Stakeholder Communication Policy**

December 2021





## Introduction

The Investor Relations and Stakeholder Communication Policy (the "Policy") sets the framework for DSV A/S's (the "Company") communication with investors, analysts and other stakeholders.

# Overall purpose and objectives

The overall purpose of this Policy is to pursue the following objectives:

- creating visibility and accessibility for current and potential investors by communicating through the Company website, company announcements, press releases, conference calls, investor presentations, and direct communication with key stakeholders
- ensuring equal access to relevant information by communicating in an adequate, accurate and timely manner to facilitate regular trading and fair pricing of the Company's shares
- ensuring through continuous, responsive and proactive dialogue that all investors have the
  opportunity to make known their opinions about the business activities of the Company and
  its strategic and commercial development
- ensuring that the Company operates according to good corporate governance and complies with the rules and regulation for companies listed on Nasdaq Copenhagen A/S, and
- ensuring that the Board of Directors and the Executive Management are briefed on relevant information received based on dialogue with investors, analysts or other stakeholders.

#### Communication

The Company's communication strives to be professional and effective, and the Company will ensure a good and sound relationship with investors, analysts and other stakeholders.

The Company will communicate in a way that is

- open, honest, responsible and consistent, clear and understandable
- adequate and timely; and
- consistent with the core values and strategy of the Company.

Through an effective communication, the Company strives to inform and engage the investors and other stakeholders by dialogue and openness.

The Company will not comment on share price movement of the Company and will refrain from commenting on market rumours or speculative inquiries.



# **Investor Relations Strategy**

The Company's key priorities in relation to investor relations are to:

- be well known among both Danish and foreign institutional investors, as well as among Danish private investors
- target coverage by relevant Danish and international banks
- communicate with investors, analysts and other stakeholders through company announcements, website, conference calls and other activities directed at investors, analysts and the financial media
- · hold presentations for investors and analysts, and
- hold frequent investor meetings, including road shows and participation at relevant investor conferences.

### **Investor Relations Practices**

# **Authorised Spokes persons**

The following persons are authorised to communicate with the investor community:

- the Chairman of the Board of Directors
- the Executive Board
- the Investor Relations Department

In addition, other persons may communicate with the investor community on a specific matter if they are instructed and authorised to do so by the above-mentioned persons.

#### Company announcements and financial reporting

Company announcements are published through GlobeNewsWire in accordance with applicable law and regulation and the rules for companies listed on Nasdaq Copenhagen A/S and will be made available on the Company's website immediately when released.

Annual reports and interim reports are published through GlobeNewsWire according to the financial calendar and will be made available on the Company's website immediately when released.

Company announcements and financial reports will be published in English.



## **Quiet period**

For a period of four weeks prior to release of the annual and interim financial reports, the Company maintains a quiet period and therefore does not comment on or discuss any matters related to financial results or expectations.

#### Conference calls

Upon the release of financial statements and other major news, the Company will host conference calls with participation of members of the Executive Board. Participants will be given the opportunity to ask questions during such conference calls.

#### **Presentations**

Presentations from conference calls and investor meetings will be made available on the Company's website as soon as possible.

## Meetings with investors and analysts

On a regular basis, the Company holds group meetings and one-to-one meetings with investors and analysts. In these meetings, the communication will be based solely on publicly available information.

To the extent the Company is requested to review analysts' models and reports, the Company shall limit its comments to correcting factual historical information.

The Company does not provide opinions on consensus market estimates.

#### **Investor Relations website**

The Company has an investor relations section on its website, <a href="www.investor.dsv.com">www.investor.dsv.com</a>, which includes share and investor related information, company announcements, financial calendar, financial reports, presentations as well as a number of other investor related matters. It is possible to subscribe to company announcements, press releases and other news on the investor relations section on the Company's website.

#### **Shareholder Portal**

Via the Shareholder Portal shareholders can register email address and register for forthcoming general meetings.

Log on to the Shareholder Portal.



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The Shareholder Portal is developed by Computershare and if you require assistance in using the Shareholder Portal, please contact Computershare by email: <a href="mailto:info@computershare.dk">info@computershare.dk</a>.

DSV A/S, December 2021.